

## Claim Form [www.lafbrush.com](http://www.lafbrush.com)



Please fill in all the following in BLOCK CAPITAL LETTERS and state the reason for the claim. In return, we will do our best to meet your wishes.

l'âme de femme

Claimant:

Name and Surname: .....

Address: .....

Phone: ..... E-mail: .....

Fill in the following information according to the invoice you received in the shipment with the goods:

Invoice No.: .....

Sales date (i.e. taxable invoice date): .....

Product name:

.....  
.....

Reason for the claim:

.....  
.....  
.....

Check the requested handling method for an approved claim:

Goods exchange

Refund by bank transfer .....  
(enter your bank account number in IBAN format)

Please send photo documentation and video of the damaging area of the goods under the claim to the following email address. We will process your complaint quickly, regardless of waiting for the returned package:

[support@lafbrush.com](mailto:support@lafbrush.com)

**Based on the documentation we will reconsider if is it necessary to send the goods back to the following address:**

**NATURBERG s.r.o., Prosecka 2513/59, 180 00 Praha, Czech Republic**

Warning! We do not accept cash on delivery.

.....  
Date and Claimant's Signature